

## Section 5.3.4a - Attach Additional Accountable Entity Level Validity Testing Results (derived) for Child HP CAHPS

*Table 5.3.4a1. Plan-Level and Individual-Level Correlations of the Composite Measure Top Box Scores and Ratings of Patient Experience in the Child HP CAHPS Survey*

Measure	Rating of Personal Doctor		Rating of Specialist		Rating of All Health Care		Rating of Health Plan	
	Plan	Individual	Plan	Individual	Plan	Individual	Plan	Individual
<b>Getting Needed Care</b>	0.50*	0.29*	0.27*	0.35*	0.52*	0.41*	0.34*	0.31*
In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?	0.54*	0.30*	0.22*	0.30*	0.59*	0.42*	0.37*	0.31*
In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed?	0.39*	0.19*	0.29*	0.32*	0.39*	0.29*	0.27*	0.24*
<b>Getting Care Quickly</b>	0.40*	0.18*	0.14*	0.17*	0.40*	0.26*	0.20*	0.18*
In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?	0.38*	0.19*	0.16*	0.20*	0.42*	0.28*	0.22*	0.20*
In the last 6 months, how often did you get an appointment for a check-up or routine care for your child as soon as your child needed?	0.38*	0.18*	0.11	0.16*	0.36*	0.24*	0.16*	0.17*
<b>How Well Doctors Communicate</b>	0.59*	0.47*	0.15*	0.27*	0.46*	0.38*	0.17*	0.24*
In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?	0.52*	0.39*	0.11	0.22*	0.39*	0.32*	0.12	0.19*
In the last 6 months, how often did your child's personal doctor listen carefully to you?	0.61*	0.45*	0.20*	0.24*	0.50*	0.34*	0.21*	0.21*
In the last 6 months, how often did your child's personal doctor show respect for what you had to say?	0.62*	0.42*	0.20*	0.20*	0.52*	0.30*	0.23*	0.20*

Measure	Rating of Personal Doctor		Rating of Specialist		Rating of All Health Care		Rating of Health Plan	
	Plan	Individual	Plan	Individual	Plan	Individual	Plan	Individual
In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?	0.56*	0.37*	0.18*	0.23*	0.45*	0.30*	0.26*	0.21*
In the last 6 months, how often did your child's personal doctor spend enough time with your child?	0.44*	0.40*	0.06	0.23*	0.30*	0.31*	0.06	0.19*
<b>Health Plan Customer Service</b>	0.41*	0.26*	0.25*	0.29*	0.44*	0.32*	0.44*	0.36*
In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?	0.39*	0.22*	0.20*	0.26*	0.41*	0.28*	0.41*	0.32*
In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?	0.38*	0.23*	0.27*	0.26*	0.42*	0.27*	0.40*	0.30*

Note: \*Correlations are statistically significant at  $p < 0.05$ . Values are Spearman rank-order correlations among top box scores.

*Table 5.3.4a2. Plan-Level and Individual-Level Intercorrelations of the HP CAHPS Survey Composite Measure Top Box Scores*

Composite Measures	Getting Needed Care		Getting Care Quickly		How Well Doctors Communicate		Health Plan Customer Service	
	Plan	Individual	Plan	Individual	Plan	Individual	Plan	Individual
<b>Getting Needed Care</b>	1.0	1.0	0.836	0.452	0.734	0.446	0.643	0.426
<b>Getting Care Quickly</b>	0.836	0.452	1.0	1.0	0.755	0.339	0.591	0.317
<b>How Well Doctors Communicate</b>	0.734	0.446	0.755	0.339	1.0	1.0	0.532	0.440
<b>Health Plan Customer Service</b>	0.643	0.426	0.591	0.317	0.532	0.440	1.0	1.0

Note: All intercorrelations are statistically significant at  $p < 0.05$ . Values are Spearman rank-order correlations among top box scores.